



TENTH ANNUAL REPORT TO THE COMMUNITY

Held in the Churchill RHA Inc. Telehealth Room
Churchill, Manitoba
29 September 2006 at 12:00 p.m.

PRESENT:

R. Penwarden, Board Chair
D. Macri, Vice Chair
V. Flett Secretary Treasurer
J. Massan, Board Member
P. Kabloona, Board Member
B. Tattuinee, Board Member
S. Kernaghan, Board Member

SPECIAL GUESTS:

The Honourable Mayor Michael Spence
Reverend David Caskey
Reverend Hanna Bazlik (retired)
Father Albert Laisnez

ALSO PRESENT:

M. Lessing-Turner, Chief Executive Officer
B. Sigurdson, CFO Finance
D. Martens, Director Clinical Services, CNO
K. Grant, Director Social Services, CPO
V. Brew, Director Human Resources
Dr. W. Smith

REGRETS:

Joe Brown
Bruce Martins

RECORDER:

K. McGregor, Executive Assistant

1. CALL TO ORDER

R. Penwarden called the tenth Annual General Meeting to order at 12:30 p.m. and asked Reverend D. Caskey to open the meeting with a prayer.

2. OPENING PRAYER

Reverend D. Caskey offered the opening prayer

3. WELCOME & INTRODUCTIONS

R. Penwarden introduced the Board Members, Management Team and Special Guests.

4. GREETINGS - TOWN OF CHURCHILL

The Honourable Mayor Michael Spence presented greetings from the Town of Churchill. He commended the CRHA Board and Executive for the services they provide to Churchill and our northern communities. He acknowledged the challenges the Region faces in providing those services in the North. He commented on the collegial relationship between the Region and the Town of Churchill.

He closed by saying that as a community we are blessed to have such a facility and that Town Council would be happy to provide any support necessary.

5. READING OF NOTICE OF MEETING

R. Penwarden stated that in compliance with the Regional Health Authorities Act, the Churchill Regional Health Authority posted notice of its Annual Report to the Community on August 27, 2006. Therefore he declared the meeting duly constituted.

6. CHAIRMAN'S MESSAGE

R. Penwarden acknowledged the Minister of Health Honourable Theresa Oswald, the Minister of Healthy Living Honourable Kerri Irwin - Ross, The Honorable Eric Robinson, MP for Churchill, Tina Keeper and retired and residing Board Members. He reported that for the end of the fiscal year 2005-2006 we completed the year with a surplus of \$222,441.00 while continuing to offer a full range of services and maintaining a full compliment of staff. The CRHA Board has operated through a governance model again this year. He added that a strategic planning review was completed in February 2006. We have continued to work closely with the Mayor and Council and the members of the Chamber of Commerce and have continued our positive working relationships with MNU, MGEU, NMU and University of Manitoba.

7. AUDITOR'S REPORT

Erin Bryson, BDO auditor reported on the audited statement of the financial position for the Churchill RHA as at March 31, 2006. He reviewed the net worth accumulation analysis and assets and liabilities. He concluded by thanking the Board for their support and B. Sigurdson and Mary Lessing-Turner for their support during the Audit. He made a special note of the positive variance in the Children's Centre and thanked Mary Lessing-Turner for the hard work she did in turning that financial position around.

8. ANNUAL REPORT/HEALTH PLAN SUMMARY

M. Lessing-Turner welcomed everyone to the tenth annual report to the community. She stated that the Authority's Board, management, staff and physicians are to be congratulated on the excellent work they have done over the past year to achieve the Board ENDS and their commitments to Manitoba Health.

The outcomes have been noteworthy:

- Mental health referrals have increased 300% with the advent of our enhanced services to Nunavut Clients.
- 54% of staff completed the staff satisfaction survey up from 26% the previous year.
- There has been a 22% increase in the number of courses attended by the CRHA staff.
- Telehealth usage has seen a 20.3% increase in use.
- Our staff Influenza Immunization has remained steady at 60% which is a good turn out compared to other RHA's.
- Through very diligent screening and public awareness we have been able to detect 82 clients with Diabetes up from 52 last year.

M. Lessing-Turner highlighted the following achievements:

- The CRHA ended another fiscal year in an excellent financial position.
- The CRHA attained a full three year accreditation from CCHSA.
- The Churchill Health Centre Health Services Development Working Group started meeting in February and completed a draft report to Manitoba Health on implementation of the primary recommendations of the

Churchill Task Force.

- An active Support for Seniors program was initiated.
- We started a campaign to improve communication through our mail out of the CRHA newsletter (Update) to all the citizens of Churchill.
- 05/06 saw the start of a number of capital projects: back up generator, fire sprinkler system, fire doors, ambulance door and A Block insulation...

She addressed the area of Performance Deliverables and reported that the Authority has met all of the requirements for reporting on our Performance Deliverable Plans to Manitoba Health.

M. Lessing-Turner recognized the valued contributions made by our community volunteers to the CRHA. Members of the Advisory Council volunteer their time to act as the eyes and ears of the community and make recommendations for change to the Board of Directors to improve the service we provide to the citizens of Churchill and Nunavut.

She stated that she has just touched on a few of the highlights of the Annual Report and would encourage everyone to read the full report.

9. GENERAL DISCUSSION PERIOD

There was no general discussion.

10. CLOSING REMARKS

R. Penwarden offered a special thanks to Mayor and Council, the Chamber of Commerce, Dr. Doug Brothwell, University of Manitoba, the Manitoba Nurses' Union, the Manitoba Government Employees' Union, Client Communities in Nunavut and to Mr. Erin Bryson of BDO Dunwoody.

He also thanked the staff, Dr. Bruce Martin and Dr. Wendy Smith, Reverend David Caskey for providing the opening prayer and Reverend Hannah Bazlik for providing the closing prayer

11. CLOSING PRAYER

Reverend H. Bazlik (retired) offered the closing prayer.