



## ELEVENTH ANNUAL REPORT TO THE COMMUNITY

Held in the Churchill RHA Inc. Cafeteria  
Churchill, Manitoba  
September 27 2007 at 4:00 p.m.

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**PRESENT:**

R. Penwarden, Board Chair  
S. Kernaghan, Vice Chair  
J. Massan, Board Member  
  
P. Kabloona, Secretary/Treasurer  
  
J. Brown, MB Health Liaison

**SPECIAL GUESTS:**

The Honourable Mayor Michael Spence  
Reverend David Caskey  
Reverend Charles Easson  
Lorraine Brandson  
Father Albert Liasnez  
Anita Janzen-Gemmell / Auditor, BDO Dunwoody  
Dr. Bruce Martin, Director of Northern Medical Unit

**ALSO PRESENT:**

M. Lessing-Turner, Chief Executive Officer  
R. Sweeney, Director of Human Resources  
D. Martens Director of Community Services & Chief Nursing Officer  
K. Grant, Director of Social Services & Chief Planning Officer  
B. Sigurdson , Chief Financial Officer

**REGRETS:**

B. Tattuinee, Board Member  
Dr. Wendy Smith  
Mark Verwey/Auditor, BDO Dunwoody, LLP  
Bishop Rouleau  
D. Daley, Board Member

**RECORDER:**

Annie Deschenes, Executive Assistant

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### 1. CALL TO ORDER

R. Penwarden called the Eleventh Annual General Meeting to order at 4:10 p.m. and asked Reverend David Caskey to open the meeting with a prayer.

### 2. OPENING PRAYER

Reverend David Caskey offered the opening prayer.

### 3. WELCOME & INTRODUCTIONS

R. Penwarden introduced the Board Members, Management Team and Special Guests.

### 4. GREETINGS - TOWN OF CHURCHILL

The Honourable Mayor Michael Spence presented greetings from the Town of Churchill. He congratulated everyone associated with the CRHA and thanked them for their dedication. He continued on by saying that the CRHA delivered outstanding service. He noted that the Strategic Planning was a very important annual event. He also commented on our bi-monthly UPDATE by saying that it was appreciated by the community and to

keep it up. He closed by saying that the community of Churchill was very fortunate to have this facility and that the Board are set in the right direction and for the CRHA to keep up the good work.

## **5. READING OF NOTICE OF MEETING**

R. Penwarden stated that in compliance with the Regional Health Authorities Act, the Churchill Regional Health Authority posted notice of its Annual Report to the Community on August 27<sup>th</sup>, 2007. Therefore he declared the meeting duly constituted.

## **6. CHAIRMAN'S MESSAGE**

R. Penwarden acknowledged the Minister of Health Honorable Theresa Oswald, The Minister of Healthy Living, The Honorable Kerri-Irvin-Ross, The Honorable Eric Robinson and the retired and residing Board Members. He reported that for the end of the fiscal year 2006-2007 we completed the year with a surplus of \$164,206.00 while continuing to offer a full range of services and maintaining a full compliment of staff. The CRHA Board has continued to operate through a governance model this year. The CRHA Board and Staff have hosted a stakeholders' forum in March 2007 to review our strategic directions. This year the Strategic Plan was revised to include a goal of patient safety as a top priority. We have developed a process for an ethical framework for the CRHA as recommended in the CCHSA report. The Ethics Committee hosted a course in June 2007. We have completed the capital project for the Nursing Station renovations and new call bell system. We continued our positive working relationships with MNU, MGEU, NMU and University of Manitoba. The Churchill Health Centre Health Services Development Working Group submitted an interim report to the Ministers of Health (Manitoba and Nunavut) in June 2007.

R. Penwarden offered a special thanks to Mayor and Council, the Manitoba Nurses' Union, the Manitoba Government Employees' Union, the Client Communities in Nunavut, Anita Janzen-Gemmell – BDO Dunwoody, Manitoba Health.

He went on to thank the CRHA staff, J.A.Hildes Northern Medical Unit (especially Dr. Bruce Martin and Dr. Wendy Smith), Reverend David Caskey for providing the opening prayer and Reverend Charles Easson for providing the closing prayer.

He also welcomed Dave Daley who was appointed to the Board in April 2007.

## **7. AUDITOR'S REPORT**

Anita Janzen-Gemmell reported on the audited statement of the financial position for the Churchill RHA as at March 31, 2007. She reviewed the net worth accumulation analysis and assets and liabilities. She noted that the extra funding/expenses in the mental health department and separately funded programs was due to new programs.

## **8. MESSAGE FROM CHIEF OF STAFF**

Dr. Bruce Martin, Director of Northern Medical Unit started by thanking the CRHA for the invitation and by welcoming everyone. He went on by explaining the relationship between the Northern Medical Unit and the CRHA and by praising the physicians in Churchill for their dedication.

## 9. ANNUAL REPORT/HEALTH PLAN SUMMARY

M. Lessing-Turner welcomed everyone to the eleventh annual report to the community. She reported that the CRHA received a full 3-year accreditation, which is the maximum awarded by the CCHSA. She stated that the Authority's Board, management, staff and physicians are to be congratulated on the excellent work they have done over the past year to achieve the Board ENDS and their commitments to Manitoba Health.

The outcomes have been noteworthy:

- Telehealth usage seen a 7% increase in use in 06/07.
- Our staff Influenza Immunizations has remained increased by 10% this year, that means that 70% of our staff were immunized which is an excellent turn out compared to other RHA's
- Through very diligent screening and public awareness we have been able to detect 89 clients with Diabetes unfortunately this is up by 7 cases since last year
- Our mental health referrals continue to increase with an overall increase of 76% for this year
- Our permanent staff turn over rate is down by 11% over last year at 24%
- We have also seen a 9% increase in our inpatient admission rate

M. Lessing-Turner highlighted the following achievements:

- The CRHA ended another fiscal year in an excellent financial position.
- The Churchill Health Centre Health Services Development Working Group started meeting in February and completed an initial report to Manitoba Health and Nunavut Health and Social Services on implementation of the primary recommendations of the Churchill Task Force report.
- Our Taxi Support for Seniors program was a success. We provided 1613 taxi rides to the Centre for our Seniors.
- We have started on a five year plan to upgrade our apartment suites in the A Block and have now renovated two (one bedroom) suites
- 2006/2007 saw the finish of a number of capital projects: Nursing Station renovations and new call bell system.
- Capital acquisitions were a defibrillator, electric beds and a medical air compressor.

Challenges:

- Our increase in the rate of Diabetes.
- Our ability to attract and retain highly trained staff.
- Our ability to address the high rate of smoking among our population.
- Our inability to meet the expectations of citizens who want to give birth here in Churchill.

She addressed the area of Performance Deliverables (Prevention & Identification of FASD, Patient Safety-Staff Training, Obstetrical Services, Well Woman, Treatment of Acute Respiratory Illness, Community Health Needs Assessment, Mental Health and Addictions, Prevention of Chronic Diseases, Responsible Sexual Practices)

and reported that the Authority will not report Obstetrical Services and Prevention and Identification of FASD next year to Manitoba Health.

M. Lessing-Turner recognized the valued contributions made by our community volunteers to the CRHA. Members of the Advisory Council volunteer their time to act as the eyes and ears of the community and make recommendations for change to the Board of Directors to improve the service we provide to the citizens of Churchill and Nunavut.

She stated that she has just touched on a few of the highlights of the Annual Report and would encourage everyone to read the full report.

She offered a special thank you to the Board of Directors, the Mayor and Council, Chamber of Commerce, Manitoba Nurses' Union, Manitoba government employees' Union, Client Communities in Nunavut, Anita Janzen-Gemmell – BDO Dunwoody, the staff, J.A. Hildes Northern Medical Unit (Dr. Bruce Martin and Dr. Wendy Smith), Reverend David Caskey for offering the opening prayer, Reverend Charles Easson for offering the closing prayer and to Father Albert Laisnez for Blessing our Dinner.

She took the opportunity to thank the staff of the CRHA. It is through their hard work and dedication that we are able to provide quality care to the citizens of Churchill and the Kivalliq Region of Nunavut.

#### **10. GENERAL DISCUSSION PERIOD**

There was no general discussion.

#### **11. CLOSING REMARKS**

R. Penwarden closed the annual general meeting by inviting everyone to attend the J.A.Hildes commemoration ceremony.

#### **12. CLOSING PRAYER**

Reverend Charles Easson offered the closing prayer.