



TWELFTH ANNUAL REPORT TO THE COMMUNITY

Held in the Churchill RHA Inc. Telehealth Boardroom
Churchill, Manitoba
October 30th, 2008 at 12:00 p.m.

PRESENT:

V. Flett, Board Chair
S. Kernaghan, Vice Chair
D. Macri, Board Member
K. DeMeulles, Board Member
B. Tattuinee, Board Member
J. Brown, MB Health Liaison

SPECIAL GUESTS:

Mayor Michael Spence
Reverend David Caskey
Reverend Hannah Bazlik
Father Albert Laisnez
Mark Verwey/Auditor, BDO Dunwoody, LLP
Joe Brown, MB Health Liaison
Albert Meijering, Town of Churchill CAO
Bob Penwarden, Retired Board Chair
Jennifer Massan, Past Board Member

ALSO PRESENT:

D. Martens, Chief Executive Officer
R. Sweeney, Director of Human Resources
M. Petit, Director of Community Services & Planning
B. Sigurdson, Chief Financial Officer

REGRETS:

D. Daley, Board Member

RECORDER:

A. Deschenes, Executive Assistant

1. CALL TO ORDER

V. Flett called the Twelfth Annual General Meeting to order at 12:10 p.m. and asked Reverend Hannah Bazlik to open the meeting with a prayer.

2. OPENING PRAYER

Reverend Hannah Bazlik offered the opening prayer.

3. WELCOME & INTRODUCTIONS

V. Flett welcomed and introduced the Board Members, Management Team and Special Guests. She then proceeded by inviting Mayor Michael Spence to say a few words.

4. GREETINGS - TOWN OF CHURCHILL

The Honourable Mayor Michael Spence presented greetings from the Town of Churchill. He congratulated everyone associated with the CRHA and thanked them for their dedication. He continued on by saying that the CRHA delivered outstanding service. He commented about the Mental Health Services and how it was an important service in this facility and how great it was. He also commented on our bi-monthly UPDATE by saying that it was appreciated by the community and to keep it up. He closed by saying that the community of Churchill was very fortunate to have this facility and that the Board are set in the right direction and for the CRHA to keep up the good work and that his door is always open.

5. READING OF NOTICE OF MEETING

V. Flett stated that in compliance with the Regional Health Authorities Act, the Churchill Regional Health Authority posted notice of its Annual Report to the Community on September 1st, 2008. Therefore she declared the meeting duly constituted.

6. AUDITOR'S REPORT

V. Flett invited Mr. Mark Verwey, Auditor from BDO Dunwoody LLP to come up and present the financial statement of the Churchill RHA. Mark Verwey distributed the Net Worth Accumulation Analysis to everyone and reported on the financial position for the Churchill RHA as of March 31, 2008. He noted that the facility was in a positive position. He went on by explaining the Assets & Liabilities and Statement of Operations. A question was asked by one of the public participant in regards to surplus revenue and why it couldn't be used for Programs in need. It was explained that most of the excess revenue was due to unfilled positions and that MB Health provides us with budgets to follow for all of our programs.

V. Flett thanked Mr. Verwey for his presentation and invited Ms. Derry Martens, Chief Executive Office to come up and say a few words.

7. ANNUAL REPORT/HEALTH PLAN SUMMARY

D. Martens welcomed everyone to the twelfth annual report to the community and proceeded with some of the highlights of the Annual Report.

She went over the 10 goals in the Strategic Plan:

Goal 1: Patient & Staff Safety

- Medication reconciliation
- Falls prevention
- Emergency & Pandemic Plan
- Risk Assessment

Goal 2: Mental Health

- Program enhancement
- Policy development
- Staff training

Referrals are expanded to Baffin & Kitikmeot

Goal 3: Chronic Disease

- Education for self management
- Implement “Best Practice”

Goal 4: Health Promotion & Wellness

- Partnerships with the Town of Churchill, Frontier School Division, Northern, Manitoba Metis Federation to provide health promotion activities.

Goal 5: Recruitment/Retention

- Maintained a core of experienced staff

Goal 6: Community Outreach Services

- Ongoing program development
- Satellite programming in community venues

Goal 7: Communication

- Update newsletter
- Implementation of Regional Communication Plan

Goal 8: Acute Care Services

- Equipment upgraded
- Best Practice Protocols

Goal 9: Telejustice

- Ongoing discussion

Goal 10: Staff Education

- 8 sessions per month via Telehealth
- Average of 3 educational sessions per staff

She then proceeded with the Performance Deliverables in the Annual Report:

Mental Wellness

- Family therapy room created
- Resources adapted for Aboriginal & Inuit culture
- Ongoing staff training

Chronic Disease Prevention

- Tobacco reduction
- Nutrition workshops
- Diabetes prevention education K-12

Patient Safety

- Hand washing promotion
- Medication reconciliation
- Falls prevention

Well Women

- Breast screening clinic
- Pap Smear Days

Treatment of Acute Respiratory Disease

- Negative pressure room completed
- Introduction of “Best Practice” Protocols

Dental Surgery

- Program expanded to include Kitikmeot

Quality Improvement

- Program framework revised and one Regional QI Team was established
- Prepared for Accreditation Canada in May 2008

D. Martens reported on some of the achievements of the Churchill RHA:

- Diabetes case numbers have stabilized
- Staff flu immunization rates at 80% are the best in Manitoba
- Staff education attendance has increased by 53%
- Dental surgery program expansion to accommodate needs in the Kitikmeot region
- Fiscal year ended in another positive variance
- Capital acquisitions include an Anesthetic Cart, Medical Air Compressor, software purchase & upgrades in HIS, Human Resources and Materials Management
- Green Team implemented

She then went on with some of the challenges:

- Recruitment and retention
- Meeting the need for chronic disease self management
- Addressing the needs of Seniors
- Maintaining current programming and service levels in challenging financial times

D. Martens reported on the Churchill RHA's future directions by saying we were working on Accreditation, we are in the process of a Community Health Needs Assessment, also working on enhancing our Mental Health program and support & implement green initiatives.

D. Martens thanked the Board of Directors, the Northern Medical Unit, Mayor & Council, the Community Partners, the Community Advisory Council Committee, the volunteers, Mr. Mark Verwey and the staff of the RHA.

She stated that this was just a capsule review and would encourage everyone to read the full report.

8. GENERAL DISCUSSION PERIOD

V. Flett and D. Martens open the floor to general discussion and questions. A public participant expressed some concerns in regards to Home Care and the services provided to the Seniors. Ms. J. Massan asked if the residents of Nunavut could benefit from our breast screening clinic since the service is not available in all communities in Nunavut. D. Martens replied by saying that if the Government of Nunavut would pay for travel then we would be willing to accommodate the demand.

Mr. Joe Brown addressed the participants and congratulated Bob Penwarden for all the hard work and dedication he's put into the Churchill RHA Board of Directors. He noted his leadership role in the recruitment of physicians and on the Task Force committee and that he is a well respected member of the Churchill community as well as Nunavut.

9. GIFT PRESENTATION

V. Flett presented Bob Penwarden with a retirement gift from the Board of Directors for his many years of service. She then presented Ms. Jennifer Massan with a gift for all of her hard work and dedication as a past member of the Board of Directors.

10. CLOSING REMARKS/ADJOURNMENT

V Flett closed the annual general meeting and thanked Mayor Spence, Mr. Albert Meijering and the Town Council, the Churchill Community Partners including Frontier School Division, RCMP, the MB Metis Federation, the local Cree & Dene as well as the Community Businesses, Chamber of Commerce, the clergy and the client communities in Nunavut and all of the staff of the Churchill RHA.